



## A SMART, EASY TO USE, AND EFFICIENT MAINTENANCE TOOL FOR MOVING HEAD FIXTURES, NOW OPEN TO OTHER BRANDS!\*

Claypaky, a leading supplier of entertainment solutions, is introducing CloudIO - the first digital maintenance tool that enables easier, faster, and more precise remote diagnostics of moving head fixtures.

Diagnosing fixture issues consumes valuable time and resources. Especially when managing hundreds or thousands of fixtures in your shop and out on tour. There must be a better way to quickly identify fixture problems, collect and record fixture data, and perform routine firmware updates. Claypaky's CloudIO is a cloud-based innovative, state-of-the-art tool capable of managing all these maintenance processes more efficiently and accurately.

*\* Fixtures must be RDM compliant. CloudIO does not have control over the firmware updates of non-Claypaky manufacturers.*



The CloudIO is an IoT device which provides technicians with complete diagnostics for most Claypaky fixtures, including some pretty old models, thanks to retrofitting solutions. Starting from the version 1.4.1.2, CloudIO can also read the parameters of all RDM-compliant fixtures regardless of brand.

The CloudIO is a very compact device, equipped with a 7-inch capacitive touch screen and easy to understand menus. It has two in/out pass-through DMX connections, so it is possible to interface with and communicate with up to 31 lights connected to the same DMX line. This is useful for rental companies, who can connect their lights to the CloudIO when they return from a tour to see what lights may have issues or update their firmware.



## BENEFITS AT A GLANCE

- ✔ **MULTI-BRAND COMPATIBILITY:** fixtures are shown within the maintenance screen and basic parameters can be set without the need for an additional tool.
- ✔ **EASY AND FAST ACCESS TO ALL INFORMATION:** automatic overview of fixture information.
- ✔ **USER FRIENDLY:** a user-friendly graphical user interface provides immediate fixture information and suggestions for addressing fixtures issues.
- ✔ **SMART NOTEPAD (SCHEDULER):** A smart, interactive Notepad allows the user to insert notes and activity schedules.
- ✔ **MORE SAVINGS:** thanks to all its features, CloudIO saves you the time and resources needed to perform scheduled and unscheduled maintenance of your fixture inventory.
- ✔ **CLOUD DATA AND PREVENTIVE MAINTENANCE:** all data is stored in the cloud, so it is always available. Predictive maintenance available based on CloudIO's data analysis.
- ✔ **SMART CODING:** It offers the opportunity to link quickly the CloudIO system to the internal warehouse of the rental companies. All the fixtures are identified, and the user can insert the warehouse code inside the CloudIO system using a barcode reader or a PC.
- ✔ **FIRMWARE UPDATE:** one-click firmware update.\*\*
- ✔ **CPU FIRMWARE UPDATES ON MULTIPLE MODELS:** All the Claypaky fixtures sharing the same CPU platform can be updated together in the same batch, speeding up the firmware update proves.\*\*
- ✔ **LIVE REMOTE ASSISTANCE:** technical support staff can view fixture information/status remotely in real time. All the RDM parameters of Claypaky fixtures can be set remotely, from an optimized web interface.\*\*
- ✔ **MORE FLEXIBILITY:** all parameters from the connected units can be checked collectively, individually or in groups, as required, including lamp life, firmware update, error diagnostics, DMX settings, batch overview and maintenance procedures.\*\*

\*\* Functionalities available for Claypaky fixtures only.